

Tecla Setup Guides

All user guides can be found on Tecla's customer support website. Here is a complete list of the articles available for setting up and using your device.

tecla-e

Get to know your tecla-e

- Hardware Description
 - [What is in the box?](#)
 - [The Port Side - Connecting switches](#)
 - [The Power Side - Turning on/off and pairing](#)
 - [The Charging Side - Charging tecla-e](#)
 - [The Bottom of the tecla-e](#)
 - [tecla-e's built-in switch](#)
 - [Attach tecla-e using the Wheelchair Mount](#)

Set-up and use tecla-e with your devices

- Smartphone/Tablet - Access & Control
 - [Introduction to Switch Control for iOS \(videos\)](#)
 - [Apple TV - Switch Control & tecla-e](#)
 - [iPhone, iPad or iPod Touch - Switch Control & tecla-e](#)
 - [Android 6 and up \(Nexus and Pixel recommended\) - Switch Access & tecla-e](#)
 - [Mac OS Computer - Switch Control & tecla-e](#)
 - [Samsung devices - Universal Switch & tecla-e](#)
- Bluetooth Device Set-Up
 - [Unpair tecla-e from all Bluetooth devices](#)
 - [Pair tecla-e to multiple Bluetooth devices](#)
 - [Switching between multiple Bluetooth devices with tecla-e](#)
 - [Unpair tecla-e from all Bluetooth devices](#)

Tecla App

- Device Registration & Settings
 - [Tecla App Download & Registration for tecla-e](#)
 - [Tecla App Settings](#)
- Soft Remote & Smart Home Control
 - [Tecla App: Soft Remote](#)
 - [Tecla App: What Smart Home Devices are compatible with tecla-e?](#)
 - [Tecla App: Harmony Activities](#)
 - [Tecla App: Amazon Alexa](#)
 - [Tecla App: IFTTT](#)
- Tecla-e Hardware Customization
 - [Complete firmware upgrade](#)
 - [Connect tecla-e to WiFi for appliance control](#)
 - [Review tecla-e device status](#)
 - [Invite observers to track tecla-e device](#)
 - [Tecla App: Assign Switch to IFTTT Activity for Home Control](#)
- Tutorial Videos
 - [Video Tutorials: "Getting Started with tecla-e"](#)

Troubleshooting

- Troubleshooting tecla-e
 - [tecla-e is not showing up on my device when pairing](#)
 - [tecla-e is disconnecting from a device](#)

FAQ

- tecla-e FAQ
 - [tecla-e wheelchair port pinout](#)
 - [What equipment do I need?](#)
 - [Wheelchair driving controls & tecla-e](#)

Tecla Shield DOS

Getting Started

- [How do I turn on the Tecla Shield?](#)
- [How do I know which mode to put my Tecla Shield in?](#)
- [How do I change which mode the Tecla Shield is in?](#)
- [The Status Indicator Light](#)
- [The Charge Indicator Light](#)
- [The left side of the Tecla Shield](#)
- [The right side of the Tecla Shield](#)
- [The bottom view of the Tecla Shield](#)

Set-up Guides

- [iPhone, iPad or iPod Touch - Switch Control](#)
- [iPhone, iPad or iPod Touch - 4-Way Mode \(VoiceOver\)](#)
- [Android 6 and 7 \(Nexus and Pixel recommended\)](#)
- [Samsung - Android \(6.X\)](#)
- [Android 5.x and earlier with Tecla Access app](#)
- [App Control](#)
- [Mac OS - Switch Control](#)
- [Mouse Keys - For Mac](#)
- [Mouse Keys - For Windows](#)
- [Updating your Tecla Shield firmware - Mac OS](#)
- [Bluetooth Pairing - For iOS](#)
- [Bluetooth Pairing - For Android](#)
- [Bluetooth Pairing - For Mac OS](#)
- [Bluetooth Pairing - For Windows](#)

Frequently Asked Questions

- [Android Compatibility](#)
- [What equipment do I need?](#)
- [What equipment is compatible with the Tecla Shield?](#)
- [How do I use my wheelchair driving controls to control my phone or tablet?](#)
- [How can I use the Tecla Shield with my computer?](#)
- [Can I use Siri with Tecla?](#)
- [Can a joystick be used to access my smart device?](#)
- [Can you change modes when connected to a device?](#)

- [Can you change modes while charging?](#)
- [Can I use Tecla with Assistive Touch?](#)

Troubleshooting

- [The Tecla Shield is paired to iOS device but nothing happens with Switch Control when I press the switch](#)
- [The scanning is gone, I just see a bar moving across the screen](#)
- [Tecla Shield is not reconnecting to my iPhone or iPad automatically or disconnects when screen goes to sleep](#)
- [I am using an Android Device but the Tecla Shield is not connecting](#)